



Tradičné Slovensko
v srdci Liptova

ACCOMMODATION RULES

Valid from 24.05.2018

1. In hotel Strachanovka, Jánška koliba***, any guest who booked hotel services and whose booking was confirmed by the hotel and who is registered to stay, can be given accommodations. For this purpose, the guest is upon arrival obliged to present to the hotel reception staff ID card, passport or any other valid identification document in accordance with Act No. 18/2018 Z.z. on Protection of Personal Data, as amended, pursuant to Act No. 404/2011 Z.z. on Residence of Aliens and on amendments to certain laws, and in accordance with the Act No. 253/1998 Z.z. on the Reporting of Residence of the Slovak Republic Citizens and the Register of the Slovak Republic Population. Accommodation is possible also for guests who have permanent residence in the same area as the hotel.
2. Each guest, who is not a citizen of the Slovak Republic, is required to complete and sign the Reporting of Stay form which is issued by the reception staff based on the identification document presented.
3. The hotel can, in exceptional cases, offer the guest a different accommodation than agreed, as long as it is not substantially different from the confirmed order.
4. The guest can check-in from 2:00 pm, in exceptional cases even sooner, if it was agreed in advance, or if upon the arrival of the guest, current situation allows.
5. Client is required, upon check-in into the room, to immediately report to the hotel reception any defects, irregularities or complaints found in the room. The client is also required to proceed in the same manner upon finding any room damage or its damaged inventory. In the event that the hotel finds the room or its inventory damaged after the client's departure without having been previously informed about said fact by the client, the client is obliged to compensate the hotel for damages of the room or its inventory in full.
6. The guest is required to check-out of the room by 10:00 am, the latest, if the departure time was not arranged differently. In the event of a late room check-out, the hotel is entitled to charge € 35.00/ per room; if there is a check-out after 2:00 pm, the hotel can charge 100% of the price list without the client incurring contractual claims for hotel services associated with accommodation.
7. The guest who checks-in before 6:00 am is required to pay the room fee for the entire previous night.



Tradičné Slovensko v srdci Liptova

8. In the period between 10:00 pm to 6:00 am, the guests staying in the hotel are required to respect quiet hours. Social gatherings are allowed after 10:00 pm with the approval of the competent staff, but only in the designated area.
9. If the guest requests a prolongation of his/her stay, the hotel can offer him/her a different room than the one he/she stayed in originally.
10. The guest pays for the booked accommodation and services in accordance with the valid price list in advance, at the beginning of the stay or if it was agreed, at the end of the or otherwise. At the end of the stay there will be a bill of services ordered and rendered.
11. The hotel is solely responsible only for money and valuables if they were taken by the hotel into the safe with a receipt.
12. The guest is not allowed, without the permission of the responsible staff, to move furniture, make adjustments, or interfere with the power network and other installation in the room or any other facility of the hotel.
13. In the hotel, mainly inside the rooms, the guests are not allowed to use own electric appliances except devices used for personal hygiene.
14. Smoking is prohibited inside the hotel rooms and in all other indoor facilities of the hotel. In case of a violation of this rule, the hotel has the right to impose a fine to the guest in the amount of 50 EUROS for each found offense.
15. In case of a fire, the guests are required to follow the instructions of the responsible staff (in accordance with the fire evacuation plan) and after the arrival of the firefighter unit by the instructions of the unit commander.
16. The guests understand that if it is necessary, the hotel staff /maid to clean the room, handy man to fix problems and manager to check the room/ enters the room. If the guest wishes not to have anyone enter the room, he/she hangs the sign "DO NOT DISTURB" on the door handle. It does not apply if there is an emergency situation /e.g. threat of an accident, violation of the hotel rules, especially if the situation disturbs other guests etc. /.
17. Due to safety reasons it is not permitted to leave children under 10 years of age without any adult supervision inside the room or any other hotel premises.



Tradičné Slovensko v srdci Liptova

- 18.** For receiving visitors there are public rooms available. Visitors can be admitted into the room where the guest is staying, only after the consent of the hotel employee.

- 19.** Guests are required, upon the room departure, close off water taps, turn off the lights, turn off electrical devices, close the windows and balcony doors and close the front door of the room. Return the key card at the reception unless it was otherwise agreed.

- 20.** It is not allowed to dry mushrooms and other forest fruit in the hotel facilities.

- 21.** The hotel is responsible for things of record, as well as for damages caused to the stored things, only if they were properly stored in the designated area, otherwise only to the limited extent.

- 22.** The right for compensation for damages expires if it is not exercised on the 15th day after the day, on which the guest discovered the damage, no later than on the day of the departure from the hotel.

- 23.** The guest is responsible for damages to the hotel property in accordance with valid regulations. The guests as responsible representatives are responsible for damages caused by underage children for which they are responsible.

- 24.** Dogs and other pets can be present in the hotel only with consent of the hotel management and after the owner of the pet proves good health of said animals.

- 25.** The pet accommodations are charged per valid price list.

- 26.** Car owners are warned to not leave their documents and other valuables in the car.

- 27.** The hotel front door is locked from 11:00 pm. There is a 24 hour staff at the reception, therefore we kindly ask guests returning after 11:00 pm to ring the bell located at the main entrance of the hotel.

- 28.** If the guest books a room and for different reasons has to suddenly leave, a full price is charged even if he/she cannot stay the full time.

- 29.** The guest is required to comply with the provisions of these accommodation rules. In the event of violation of these rules or violations of good manners, the hotel has the right to withdraw from the contract for the provision of accommodation services before the expiry of the agreed time.

